

WARE-PALMER FLEX ROUTE

CHURCH ST SENIOR CENTER	WARE CENTER	WARE WALMART	PALMER BIG Y	PARK ST/ DOLLAR GENERAL	PALMER LIBRARY	WING HOSPITAL	EASTFIELD MALL	UNION STATION (ARRIVE)
WEEKDAY (INBOUND)								
7:00	7:03	7:10	7:22	7:27	7:31	7:36	--	--
--	--	8:11	8:23	--	--	--	--	8:47
9:38	9:41	9:48	10:00	--	10:04	--	10:22	--
--	--	11:30	11:42	11:47	11:51	11:56	--	--
12:40	12:43	12:50	1:02	--	1:06	--	1:24	--
2:40	2:43	2:50	3:02	3:07	3:11	3:16	--	--
--	--	--	3:46	--	--	--	--	4:10
5:01	5:04	5:11	5:23	5:28	5:32	5:37	--	--
WEEKDAY (OUTBOUND)								
UNION STATION (DEPART)	EASTFIELD MALL	THREE RIVERS	BONDSVILLE	THORNDIKE	PALMER BIG Y	WARE WALMART	WARE CENTER	CHURCH ST SENIOR CENTER
--	--	7:42	7:48	7:52	7:56	8:08	--	--
8:50	--	--	--	--	9:13	9:25	9:30 VV	9:34
--	10:24	--	--	--	10:48	11:00	--	--
--	--	12:02	12:08	12:12	12:16	12:28	12:33 VV	12:37
--	1:54	--	--	--	2:18	2:30	2:35 VV	2:39
--	--	3:22	3:28	3:32	3:36	--	--	--
4:13	--	--	--	--	4:36	4:48	4:53 VV	4:57
--	--	5:43	5:49	5:53	5:57	--	--	--

V - Serves Valley View

NO SERVICE ON:

Sundays, New Year's Day,
 Martin Luther King Jr. Day, Memorial Day,
 Independence Day, Labor Day, Columbus Day,
 Veterans Day, Thanksgiving Day, Christmas Day

The Flex route is a type of transit service that provides scheduled dependable service to fixed bus stops and allows the bus to travel closer to the passenger's starting or ending point if requested.

The Flex vehicle travels from stop to stop at times indicated on the schedule. In between stops, the Flex/Van may be rerouted to pick up and drop off passengers at locations not directly on the route.

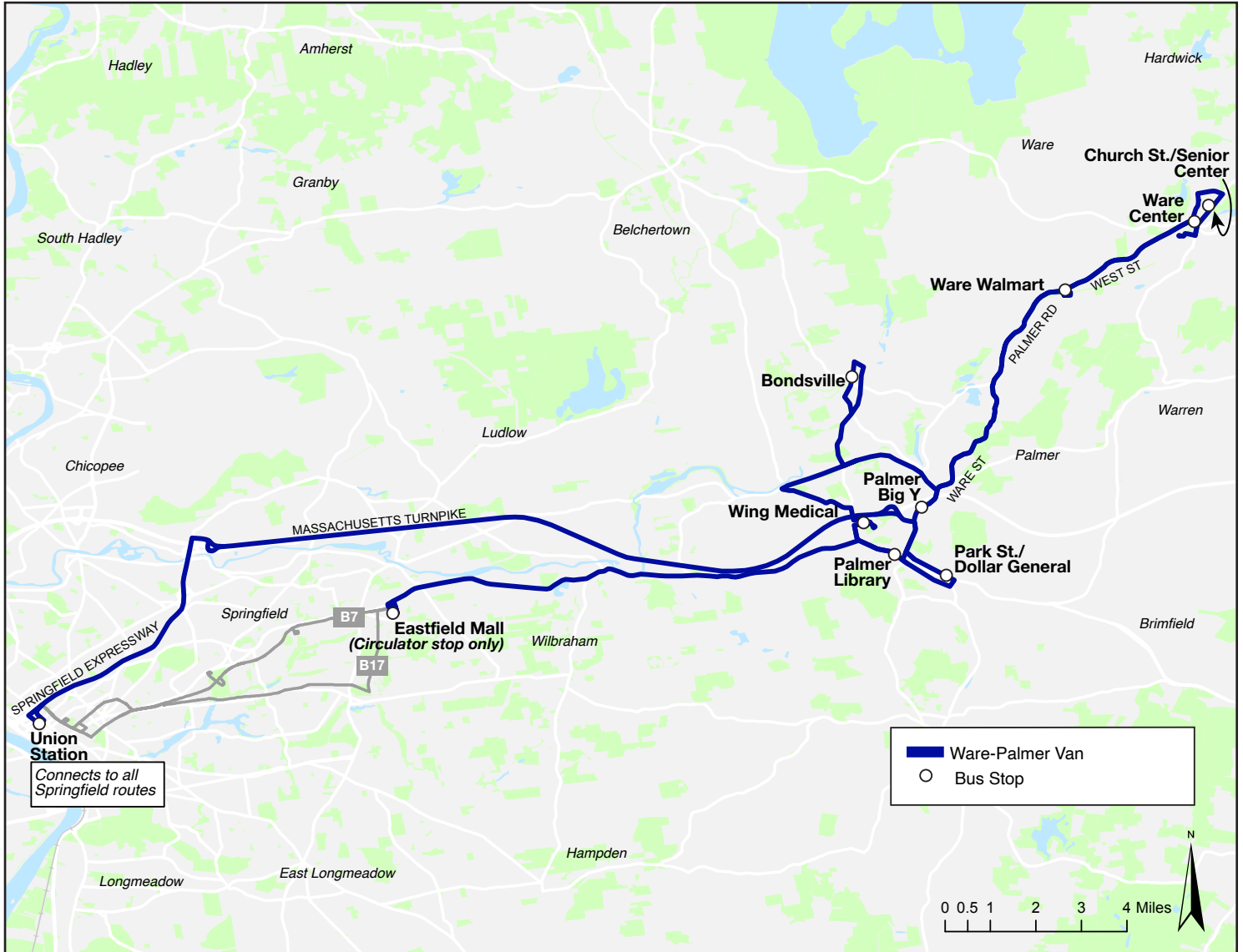
The Flex route will:

- Provide additional service within ¾ mile of the defined route for riders who call in at least two hours in advance.
- Pickups will be provided at the most accessible location nearest the rider's point of origin.
- Service cannot be provided on one-way streets, where there is no ability to turn the vehicle around, on streets that are too narrow or where navigating the road presents challenges.

Flex rides must fit within the route's existing schedule and rider capacity.

To schedule a flex ride please call 413-544-3401

transit.app — For real-time departures and service alerts.



Welcome Aboard! ¡Bienvenido a bordo!

bustracker.pvta.com — For real-time departures./Para las salidas en tiempo real.

www.pvta.com/schedules — Save paper! View bus schedules online./¡Ahorra papel! Vea los horarios de los autobuses en línea.

Accessibility/Accesibilidad —All buses and vans have an ADA boarding ramp or lift. All customers are welcome to use them. All buses have equipment to secure wheel chairs and scooters; audio stop announcements; and visual stop displays./Todos los autobuses tienen rampa de acceso de ADA. Todos los clientes pueden usarlas. Todos los autobuses tienen: equipo para asegurar las sillas de ruedas y scooters; anuncios auditivos y visuales de parada.

Title VI/Título VI — Customer Service 413-781-7882 or <http://www.pvta.com/titleVI> to place Title VI complaints/Para presentar quejas de Título VI.

Lost & Found/Objetos Perdidos

Springfield/Holyoke areas: 413-788-8630
 Northampton: 413-586-3548
 Amherst/UMass: 413-545-0056
 Ware-Palmer-Easthampton: 413-323-6100



Fares/Tarifas

1 Ride/Viaje: \$1.50
 Transfers/Transferencias (90 minutes): \$.25
 1-Day Pass/Pase de 1 día: \$3.50
 7-Day Pass/Pase de 7 días: \$15.00
 31-Day Pass/Pase de 31 días: \$54.00
 31-Day Elderly & Disabled Pass/
 Pase de Ancianos y Discapacitados: \$26.00

 Children 6-12/Niños de 6-12: \$.90

Children under 6/Niños menores de 6:
 Free with adult/Gratis con un adulto

PVTA Senior-Disabled ID or TAP card/Personas de edad avanzada o discapacitadas con ID de PVTA o tarjeta de TAP: \$.75 (transfers/transferencias: \$.10)