PVTA

Effective 3/22/26

P20 HOLYOKE/SPRINGFIELD VIA RIVERDALE ST

DEPART UNION STATION BAY 3	RIVERDALE SHOPS	HOLYOKE MALL	K-MART PLAZA	ARRIVE HOLYOKE TRANSPORTATION CENTER BAY 2	DEPART HOLYOKE TRANSPORTATION CENTER BAY 2	K-MART PLAZA	HOLYOKE MALL	RIVERDALE SHOPS	ARRIVE UNION STATION BAY 3
1	2	3	4	5	5	4	3	2	1
WEEKDAY									
---	---	---	---	---	6:00	---	6:20	6:30	6:53
5:30	5:40	6:00	---	6:28	6:30	---	6:50	7:00	7:23
---	---	---	---	---	7:00	---	7:20	7:30	7:53
6:30	6:40	7:00	---	7:28	7:30	7:42	7:53	8:03	8:25
7:00	7:13	7:26	7:32	7:48	8:00	8:12	8:23	8:34	8:56
7:30	7:44	7:57	8:03	8:19	8:30	8:43	8:54	9:05	9:27
8:00	8:14	8:27	8:33	8:49	9:00	9:13	9:24	9:35	9:57
8:30	8:44	8:57	9:03	9:19	9:30	9:43	9:54	10:05	10:27
9:00	9:14	9:27	9:33	9:49	10:00	10:13	10:24	10:35	10:57
9:20	9:34	9:47	9:53	10:09	10:20	10:33	10:44	10:55	11:17
9:40	9:54	10:07	10:13	10:29	10:40	10:53	11:04	11:15	11:39
10:00	10:14	10:27	10:33	10:49	11:00	11:14	11:25	11:36	**12:00**
10:20	10:34	10:47	10:53	11:09	11:20	11:34	11:45	11:56	**12:20**
10:40	10:54	11:08	11:14	11:30	11:40	11:54	**12:05**	**12:17**	**12:41**
11:00	11:14	11:28	11:34	11:50	**12:00**	**12:14**	**12:25**	**12:37**	**1:01**
11:20	11:34	11:48	11:54	**12:10**	**12:20**	**12:34**	**12:45**	**12:57**	**1:21**
11:40	11:57	**12:12**	**12:18**	**12:35**	**12:40**	**12:54**	**1:05**	**1:17**	**1:41**
12:00	**12:17**	**12:32**	**12:38**	**12:55**	**1:00**	**1:14**	**1:25**	**1:37**	**2:01**
12:20	**12:37**	**12:52**	**12:58**	**1:15**	**1:20**	**1:34**	**1:45**	**1:57**	**2:21**
12:40	**12:57**	**1:12**	**1:18**	**1:35**	**1:40**	**1:54**	**2:05**	**2:17**	**2:41**
1:00	**1:17**	**1:32**	**1:38**	**1:55**	**2:00**	**2:14**	**2:26**	**2:38**	**3:02**
1:20	**1:37**	**1:52**	**1:58**	**2:15**	**2:20**	**2:34**	**2:46**	**2:58**	**3:22**
1:40	**1:57**	**2:12**	**2:18**	**2:35**	**2:40**	**2:54**	**3:06**	**3:18**	**3:42**
2:00	**2:17**	**2:32**	**2:38**	**2:55**	**3:00**	**3:14**	**3:26**	**3:38**	**4:02**
2:20	**2:37**	**2:52**	**2:58**	**3:15**	**3:20**	**3:34**	**3:46**	**3:58**	**4:22**
2:40	**2:57**	**3:12**	**3:18**	**3:35**	**3:40**	**3:54**	**4:06**	**4:18**	**4:42**
3:00	**3:17**	**3:32**	**3:38**	**3:55**	**4:00**	**4:14**	**4:26**	**4:38**	**5:02**
3:20	**3:37**	**3:52**	**3:58**	**4:15**	**4:20**	**4:34**	**4:46**	**4:58**	**5:22**
3:40	**3:57**	**4:12**	**4:18**	**4:35**	**4:40**	**4:54**	**5:05**	**5:17**	**5:41**
4:00	**4:17**	**4:32**	**4:38**	**4:55**	**5:00**	**5:13**	**5:24**	**5:36**	**6:00**
4:20	**4:37**	**4:52**	**4:58**	**5:15**	**5:20**	**5:33**	**5:44**	**5:56**	**6:20**
4:40	**4:57**	**5:11**	**5:17**	**5:34**	**5:40**	**5:53**	**6:04**	**6:15**	**6:36**
5:00	**5:17**	**5:31**	**5:37**	**5:54**	**6:00**	**6:13**	**6:24**	**6:35**	**6:56**
5:20	**5:37**	**5:51**	**5:57**	**6:14**	**6:20**	**6:33**	**6:44**	**6:55**	**7:16**
5:40	**5:57**	**6:11**	**6:17**	**6:34**	**6:40**	**6:53**	**7:04**	**7:15**	**7:35**
6:00	**6:15**	**6:29**	**6:35**	**6:51**	**7:00**	**7:13**	**7:24**	**7:35**	**7:55**
6:30	**6:45**	**6:58**	**7:04**	**7:20**	**7:20**	**7:33**	**7:44**	**7:55**	**8:15**
---	---	---	---	---	**7:40**	**7:53**	**8:04**	**8:15**	**8:35**
7:00	**7:13**	**7:26**	**7:32**	**7:48**	**8:10**	**8:22**	**8:33**	**8:44**	**9:04**
7:30	**7:43**	**7:56**	**8:02**	**8:18**	**8:40**	**8:52**	**9:03**	**9:13**	**9:33**
8:00	**8:13**	**8:26**	**8:32**	**8:47**	---	---	---	---	---
8:30	**8:43**	**8:56**	**9:02**	**9:17**	**9:30**	**9:42**	**9:53**	**10:03**	**10:21**
9:30	**9:43**	**9:56**	**10:02**	**10:17**	**10:30**	**10:38**	**10:50**	---	**11:18**
10:30	---	**11:05**	**11:14**	**11:28**	---	---	---	---	---

NO SERVICE ON:

Thanksgiving and Christmas Days

SUNDAY SERVICE ON:

New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Columbus Day and Veterans Day

transit *the official real time information app of PVTA*

PVTA

Effective 3/22/26

P20 HOLYOKE/SPRINGFIELD VIA RIVERDALE ST

DEPART UNION STATION BAY 3	RIVERDALE SHOPS	HOLYOKE MALL	K-MART PLAZA	ARRIVE HOLYOKE TRANSPORTATION CENTER BAY 2	DEPART HOLYOKE TRANSPORTATION CENTER BAY 2	K-MART PLAZA	HOLYOKE MALL	RIVERDALE SHOPS	ARRIVE UNION STATION BAY 3
1	2	3	4	5	5	4	3	2	1
SATURDAY									
6:00	6:13	6:23	6:29	6:41	7:00	7:09	7:20	7:29	7:47
6:20	6:33	6:43	6:49	7:01	7:20	7:29	7:40	7:49	8:07
6:40	6:53	7:03	7:09	7:21	7:40	7:49	8:00	8:09	8:27
7:00	7:13	7:23	7:29	7:41	8:00	8:09	8:20	8:29	8:47
7:20	7:33	7:43	7:49	8:01	8:20	8:29	8:40	8:49	9:07
7:40	7:53	8:03	8:09	8:21	8:40	8:49	9:00	9:09	9:27
8:00	8:13	8:23	8:29	8:41	9:00	9:09	9:20	9:29	9:47
8:20	8:33	8:43	8:49	9:01	9:20	9:29	9:40	9:49	10:07
8:40	8:53	9:03	9:09	9:22	9:40	9:49	10:00	10:10	10:28
9:00	9:14	9:25	9:31	9:44	10:00	10:09	10:20	10:30	10:49
9:20	9:34	9:45	9:51	10:04	10:20	10:29	10:40	10:50	11:09
9:40	9:54	10:05	10:11	10:24	10:40	10:50	11:01	11:11	11:30
10:00	10:14	10:25	10:31	10:44	11:00	11:10	11:21	11:31	11:50
10:20	10:34	10:45	10:51	11:04	11:20	11:30	11:41	11:51	**12:10**
10:40	10:54	11:05	11:11	11:25	11:40	11:50	**12:01**	**12:11**	**12:30**
11:00	11:15	11:28	11:34	11:48	**12:00**	**12:10**	**12:21**	**12:31**	**12:50**
11:20	11:35	11:48	11:54	**12:08**	**12:20**	**12:30**	**12:41**	**12:51**	**1:10**
11:40	11:55	**12:08**	**12:14**	**12:28**	**12:40**	**12:50**	**1:01**	**1:11**	**1:30**
12:00	**12:15**	**12:28**	**12:34**	**12:48**	**1:00**	**1:10**	**1:21**	**1:31**	**1:50**
12:20	**12:35**	**12:48**	**12:54**	**1:08**	**1:20**	**1:30**	**1:41**	**1:51**	**2:10**
12:40	**12:55**	**1:08**	**1:14**	**1:28**	**1:40**	**1:50**	**2:02**	**2:12**	**2:34**
1:00	**1:15**	**1:28**	**1:34**	**1:49**	**2:00**	**2:10**	**2:22**	**2:32**	**2:54**
1:20	**1:35**	**1:48**	**1:54**	**2:09**	**2:20**	**2:30**	**2:42**	**2:52**	**3:14**
1:40	**1:55**	**2:08**	**2:14**	**2:29**	**2:40**	**2:50**	**3:02**	**3:13**	**3:32**
2:00	**2:15**	**2:28**	**2:34**	**2:49**	**3:00**	**3:10**	**3:22**	**3:33**	**3:52**
2:20	**2:35**	**2:48**	**2:54**	**3:09**	**3:20**	**3:30**	**3:42**	**3:53**	**4:12**
2:40	**2:55**	**3:08**	**3:14**	**3:29**	**3:40**	**3:50**	**4:02**	**4:13**	**4:32**
3:00	**3:15**	**3:28**	**3:34**	**3:49**	**4:00**	**4:10**	**4:22**	**4:33**	**4:52**
3:20	**3:35**	**3:48**	**3:54**	**4:09**	**4:20**	**4:30**	**4:42**	**4:53**	**5:12**
3:40	**3:54**	**4:07**	**4:13**	**4:28**	**4:40**	**4:49**	**5:01**	**5:12**	**5:31**
4:00	**4:14**	**4:27**	**4:33**	**4:47**	**5:00**	**5:09**	**5:21**	**5:32**	**5:51**
4:20	**4:34**	**4:47**	**4:53**	**5:07**	**5:20**	**5:29**	**5:41**	**5:52**	**6:11**
4:40	**4:54**	**5:07**	**5:13**	**5:27**	**5:40**	**5:49**	**6:01**	**6:11**	**6:30**
5:00	**5:14**	**5:27**	**5:33**	**5:47**	**6:00**	**6:09**	**6:21**	**6:31**	**6:50**
5:20	**5:34**	**5:47**	**5:53**	**6:07**	**6:20**	**6:29**	**6:41**	**6:51**	**7:10**
5:40	**5:54**	**6:06**	**6:12**	**6:26**	**6:40**	**6:49**	**7:01**	**7:11**	**7:30**
6:00	**6:14**	**6:26**	**6:32**	**6:46**	**7:00**	**7:09**	**7:21**	**7:31**	**7:49**
6:20	**6:34**	**6:46**	**6:52**	**7:06**	**7:20**	**7:29**	**7:41**	**7:51**	**8:09**
6:40	**6:54**	**7:05**	**7:11**	**7:25**	**7:40**	**7:49**	**8:01**	**8:11**	**8:29**
7:00	**7:14**	**7:25**	**7:31**	**7:45**	**8:00**	**8:09**	**8:21**	**8:31**	**8:49**
7:20	**7:34**	**7:45**	**7:51**	**8:05**	**8:20**	**8:29**	**8:41**	**8:51**	**9:09**
7:40	**7:54**	**8:05**	**8:11**	**8:24**	**8:40**	**8:49**	**9:01**	**9:10**	**9:28**
8:00	**8:14**	**8:25**	**8:31**	**8:44**	**9:00**	**9:09**	**9:21**	**9:30**	**9:48**
8:40	**8:54**	**9:05**	**9:11**	**9:25**	**9:40**	**9:49**	**10:01**	**10:10**	**10:28**

NO SERVICE ON:

Thanksgiving and Christmas Days

SUNDAY SERVICE ON:

New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Columbus Day and Veterans Day

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PVTA

Effective 3/22/26

P20 HOLYOKE/SPRINGFIELD VIA RIVERDALE ST

DEPART UNION STATION BAY 3	RIVERDALE SHOPS	HOLYOKE MALL	K-MART PLAZA	ARRIVE HOLYOKE TRANSPORTATION CENTER BAY 2	DEPART HOLYOKE TRANSPORTATION CENTER BAY 2	K-MART PLAZA	HOLYOKE MALL	RIVERDALE SHOPS	ARRIVE UNION STATION BAY 3
1	2	3	4	5	5	4	3	2	1
SUNDAY									
---	---	---	---	---	9:00	9:10	9:20	9:30	9:49
---	---	---	---	---	9:30	9:40	9:50	10:00	10:19
9:00	9:14	9:25	9:31	9:44	10:00	10:10	10:20	10:30	10:49
9:30	9:44	9:55	10:01	10:14	10:30	10:40	10:51	11:01	11:20
10:00	10:14	10:26	10:32	10:45	11:00	11:10	11:21	11:31	11:53
10:30	10:44	10:56	11:02	11:15	11:30	11:40	11:51	**12:02**	**12:20**
11:00	11:14	11:26	11:32	11:45	**12:00**	**12:10**	**12:21**	**12:32**	**12:55**
11:30	11:44	11:57	**12:03**	**12:16**	**12:30**	**12:40**	**12:51**	**1:02**	**1:21**
12:00	**12:14**	**12:27**	**12:33**	**12:48**	**1:00**	**1:10**	**1:21**	**1:32**	**1:51**
12:30	**12:44**	**12:57**	**1:03**	**1:18**	**1:30**	**1:40**	**1:51**	**2:02**	**2:21**
1:00	**1:14**	**1:27**	**1:33**	**1:48**	**2:00**	**2:10**	**2:21**	**2:32**	**2:51**
1:30	**1:44**	**1:57**	**2:03**	**2:18**	**2:30**	**2:40**	**2:51**	**3:02**	**3:21**
2:00	**2:14**	**2:27**	**2:33**	**2:48**	**3:00**	**3:10**	**3:21**	**3:32**	**3:51**
2:30	**2:44**	**2:57**	**3:03**	**3:18**	**3:30**	**3:39**	**3:50**	**4:01**	**4:20**
3:00	**3:14**	**3:27**	**3:33**	**3:48**	**4:00**	**4:09**	**4:20**	**4:31**	**4:50**
3:30	**3:45**	**3:58**	**4:04**	**4:19**	**4:30**	**4:39**	**4:50**	**5:01**	**5:20**
4:00	**4:15**	**4:28**	**4:34**	**4:49**	**5:00**	**5:10**	**5:21**	**5:32**	**5:51**
4:30	**4:43**	**4:56**	**5:02**	**5:17**	**5:30**	**5:40**	**5:51**	**6:02**	**6:21**
5:00	**5:13**	**5:26**	**5:32**	**5:47**	**6:00**	**6:10**	**6:21**	**6:32**	**6:51**
5:30	**5:43**	**5:54**	**6:00**	**6:15**	**6:30**	**6:40**	**6:50**	**6:59**	**7:15**
6:00	**6:13**	**6:24**	**6:30**	**6:45**	**7:00**	**7:10**	**7:20**	**7:29**	**7:45**
6:30	**6:43**	**6:54**	**7:00**	**7:15**	---	---	---	---	---

NO SERVICE ON:

Thanksgiving and Christmas Days

SUNDAY SERVICE ON:

New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Columbus Day and Veterans Day

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HELPER
T20

ADDITIONAL WEEKDAY MORNING SERVICE
WHEN HOLYOKE PUBLIC SCHOOLS ARE IN SESSION
LOWER WESTFIELD/HOMESTEAD - BEECH

CHERRY / HOMESTEAD	LOWER WESTFIELD/ HOLY FAMILY	BEECH / NORTHAMPTON	BEECH / LINDEN
7:15	7:20	7:28	7:30

HELPER
T20

ADDITIONAL WEEKDAY AFTERNOON SERVICE
WHEN HOLYOKE PUBLIC SCHOOLS ARE IN SESSION
LOWER WESTFIELD/HOMESTEAD - BEECH

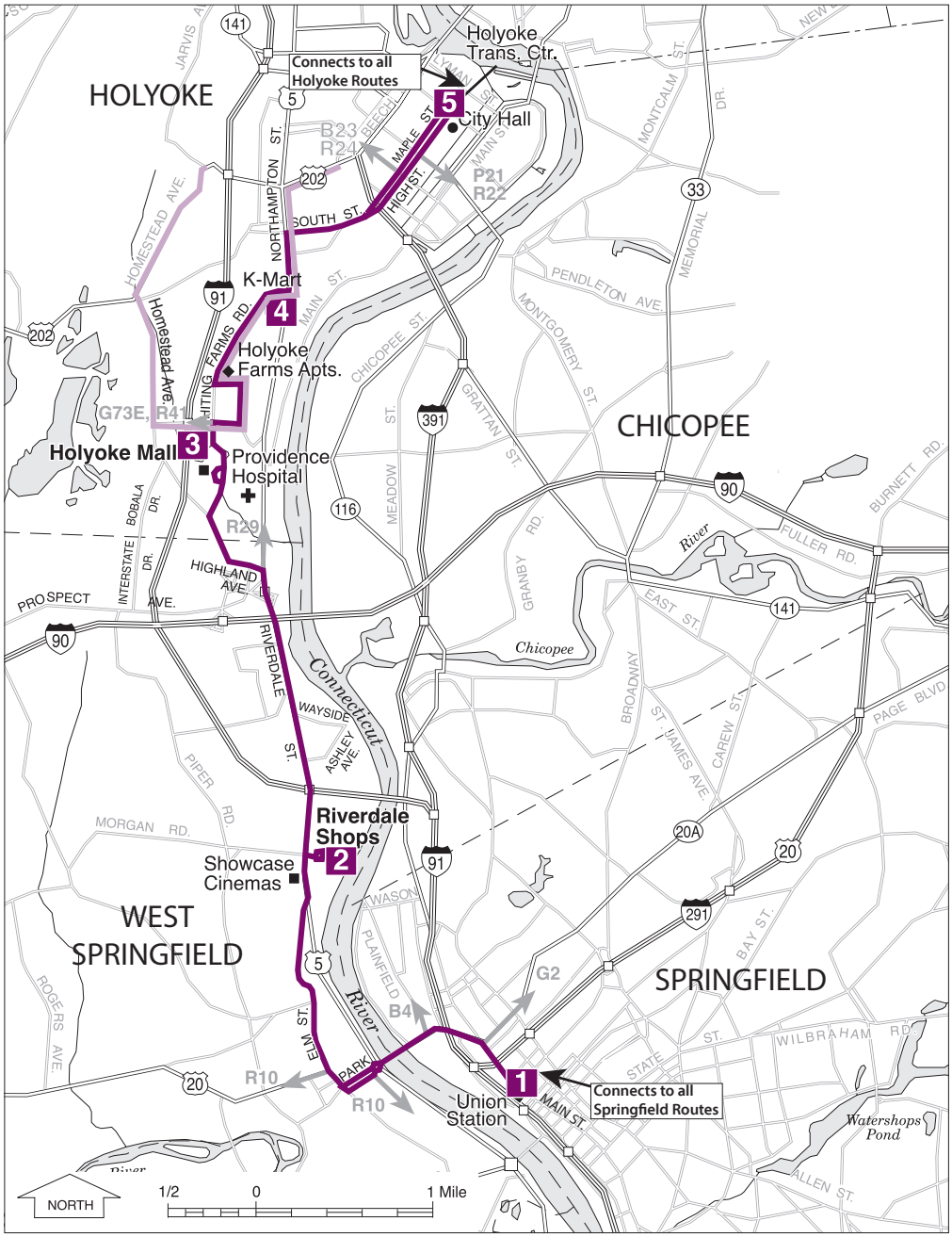
BEECH / LINDEN	BEECH / NORTHAMPTON	LOWER WESTFIELD / HOLY FAMILY	CHERRY / HOMESTEAD
Monday, Tuesday, Thursday, Friday			
2:35	2:37	2:45	2:52
Wednesday			
1:45	1:47	1:55	2:02

NO SERVICE ON:

Thanksgiving and Christmas Days

SUNDAY SERVICE ON:

New Year's Day, Martin Luther King Jr. Day, Memorial Day, Independence Day, Labor Day, Columbus Day and Veterans Day


HOLYOKE
CHICOPEE
WEST SPRINGFIELD
SPRINGFIELD
Holyoke Trans. Ctr.
Connects to all Holyoke Routes
City Hall
K-Mart
Holyoke Farms Apts.
Holyoke Mall
Providence Hospital
Riverdale Shops
Showcase Cinemas
Union Station
Connects to all Springfield Routes
B23
R24
P21
R22
G73E, R41
R20
R10
B4
G2
Connecticut River
Chicopee
Watershops Pond
NORTH
1/2
0
1 Mile
PVTA Route 20
Helper Route
Connecting Route

Rider Information

Welcome Aboard!/¡Bienvenido a bordo!

bustracker.pvta.com — For real-time departures./Para las salidas en tiempo real.
www.pvta.com/schedules — Save paper! View bus schedules online./¡Ahorra papel! Vea los horarios de los autobuses en línea.

Accessibility/Accesibilidad —All buses and vans have an ADA boarding ramp or lift. All customers are welcome to use them. All buses have equipment to secure wheel chairs and scooters; audio stop announcements; and visual stop displays./Todos los autobuses tienen rampa de acceso de ADA. Todos los clientes pueden usarlas. Todos los autobuses tienen: equipo para aseguar las sillas de ruedas y scooters; anuncios auditivos y visuales de parada.

Title VI/Título VI — Customer Service 413-781-7882 or http://www.pvta.com/titleVI to place Title VI complaints/Para presentar quejas de Título VI.

Lost & Found/Objetos Perdidos

Springfield/Holyoke areas:	413-788-8630
Northampton:	413-586-3548
Amherst/UMass:	413-545-0056
Ware-Palmer-Easthampton:	413-323-6100

Fares/Tarifas

1 Ride/Viaje:	$1.50
Transfers/Transferencias (90 minutes):	$ .25
1-Day Pass/Pase de 1 día:	$3.50
7-Day Pass/Pase de 7 días:	$15.00
31-Day Pass/Pase de 31 días:	$54.00
31-Day Elderly & Disabled Pass/ Pase de Ancianos y Discapacitados:	$26.00
Children 6-12/Niños de 6-12:	$ .90

Children under 6/Niños menores de 6:
Free with adult/Gratis con un adulto

PVTA Senior-Disabled ID or TAP card/Personas de edad avanzada o discapacitadas con ID de PVTA o tarjeta de TAP: $ .75 (transfers/transferencias: $ .10)